



DIVISION DIRECTOR’S REPORT FOR DISTRICT COUNCIL – SEPT 2023

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Division	M

Health in the Division

	Base	Target
Member Payment	19	21
Paid Clubs	19	20
Distinguished Clubs	0	20
New Clubs	0	2
Lost Clubs	0	1

Club Quality: Are there any clubs that appear to be healthy from the statistics but that are at risk/unhealthy? What plans are in place to address this?
 Do your clubs have DCP plans in place and how confident are you that they will achieve these?
 Do clubs have healthy meeting attendance? Are clubs actively using the Toastmasters educational programme – Pathways and the legacy programme?

Club Growth: What new clubs have started already in your division? Which club/s do you intend on starting in you Division? Do you have a demonstration meeting date set? Once again, please be specific with dates, role players and next steps.

Club Support: Provide a view on the status of clubs under rescue (12 or less members) and new clubs, how many have assigned coaches/mentors, how are these clubs doing, what plans are in place to support them to achieve distinguished status this year. Please be specific in terms of people leading this process and the action dates.

How are you REDEFINING Leadership or EXCEEDING Expectations in your Division?

The introduction of Town Hall meetings for the Division to interact with members and communicate important updates. Through these interactions, collaboration and engagement will ensue leading to the exceeding of expectations by an empowered membership.

What Strategy do have and applying in supporting all clubs to achieve Excellence?

Communication and constant engagement to understand member needs. When members know that they can be assisted in meeting their goals, commitment is enhanced, there is a better member experience and member retention becomes easy.

Town Hall Meetings for the division will be supported by the Building a Legacy Educational Sessions for the Division designed to offer members the education and learning experience they need to gain value from the Toastmasters program.

Where do you see your Division as at December 2023.

I must admit that there a gaps that should be closed to ensure alignment and facilitate attainment of goal to have all clubs in the Division attain 5 DCP goals by Dec 2023.

Any growth opportunities in the Division? And how can we support?

In terms of clubs, there are two hot leads – Lusaka Pros which should re-charter under a new name and Stanchart Bank for which a demonstration meeting has been held and awaiting submission of charter documentation.

The Division can do with some support in terms accountability partners to ensure execution within set timelines.

What is your membership renewal strategy for your Division?

- Demonstrate value of the Toastmasters program and ensure members achieve their goals
- Recognition of achievements
- Team Building initiatives to enhance member bonding

Maximum 2 pages