



Division Director Annual Report for District Council – April 2024

Submitted by	Phillipa Chengeta
Division, Location	Division W, Zimbabwe

Health in the Division

	Base	Goal	Commentary
Paid Clubs	16	16	Currently have 3 clubs that are not verified complete, working on getting these to verified complete by end of March 2024
Distinguished Clubs	16	13	
New Clubs	0	5	Working on 5 clubs to start before the end of the year

Club Quality: *Are there any clubs that appear to be healthy from the statistics but that are at risk/unhealthy? What plans are in place to address this?*

Engagement is being done with the exco to work on the areas of concern which are mainly member numbers through open house and call party options for the clubs in question.

Do your clubs have DCP plans in place and how confident are you that they will achieve these?

Yes they do have plans in place. The challenges have been attendance and member participation. I still believe that achievement of the goals will happen as we work on the lower hanging fruit for each club.

Do clubs have healthy meeting attendance? Are clubs actively using the Toastmasters educational programme – Pathways and the legacy programme?

Attendance is not good for the clubs that are affected, with cancellations as well as non communication across the board.

Club Growth: *What new clubs have started already in your division? Which club/s do you intend on starting in you Division? Do you have a demonstration meeting date set? Once again, please be specific with dates, role players and next steps. FBC Bank is close to chartering 4 clubs, demo meetings are planned for the coming week. 18 March 2024 2pm is the one meeting the president is set to host with the respective AD. Comm. will be in the studies*

What successes have you recorded in your Division?

Toastmasters week held in November 2023
COTii in person for both Harare and Bulawayo

What challenges are you currently working on?

Membership numbers, engagement, mentoring of new clubs and existing members

What are the future growth opportunities in the Division?

The opportunities for growth are in expanding through the country as most clubs are in the Harare and Bulawayo only. There are gaps in catering for members in corporate companies who need the skills.

What skills have you developed in the role

My leadership skills have improved greatly
Persuasion and influence, still work in progress but has improved greatly
Critical thinking skills
Patience and tolerance for what members are going through
Analysis of situations and taking appropriate action
Delegating to members has also improved though still needs more work
Dealing with difficult customers, still work in progress.
Time management still work in progress as at times I miss the mark.